

PROTECTION CONCEPT

In Switzerland, face masks are compulsory in all public indoor areas of facilities and companies that can be entered without Covid Certificate. Correspondingly also in our hotel. Thank you for your understanding.

The health of our guests and our employees is very important for us. Therefore, we have developed and implemented a detailed protection concept which is constantly adapted to the current situation. Below we have listed the most important points:

Your safety is our priority

Face masks must be worn in all public areas of the hotel that may be entered without a certificate. We therefore kindly ask you, to wear your mask in these rooms (e.g. lobby, stairway, ski room).

Hand hygiene for all

Hand sanitiser dispensers are available in the whole hotel for our guests to disinfect their hands. Common contact points are cleaned and disinfected several times a day.

Enjoy good food, but keep a safe distance

In Switzerland, restaurants can only be visited with a Covid Certificate. The certificates will be checked by our staff upon arrival. Who is not vaccinated or recovered, has a daily possibility to get tested in Grindelwald.

Clean and effective

Our employees carefully follow all recommendations and mandatory measures of the Federal Office of Public Health. Moreover, our housekeeping team has intensified their cleaning routines. To detect an infection with the corona virus at an early stage, the temperature and general state of health of all employees is checked daily.

Despite the distance, close to you

Our Reception employees may be standing behind a Perspex screen, but the information they provide will still be transparent, informative, and helpful. Don't hesitate to contact us at anytime when on the spot.

Fast and safe

Cash payment is preferred. Please also consider paying your total bill on the evening before your departure.

Be cautious but fair

If you experience any flu-like symptoms as fever, cough or a runny nose, please refrain from travelling. If you feel ill or unwell during your stay, please inform the Reception team.

All information about the current situation regarding Covid- 19 in Switzerland can be found under the following link: <https://www.bag.admin.ch/bag/de/home.html>